



The University of Georgia

Human Resources
Training and Development

May 31, 2009

To Whom It May Concern:

I am pleased to offer this testimonial on behalf of Susan Silvers. Susan began her professional association with the University of Georgia's Training and Development Department in early 2000 and her contributions to our programming have been immeasurable. She is a capable and gifted professional who has exceeded our high standards to deliver quality training experiences for UGA faculty and staff.

In addition to facilitating professional development seminars on our published schedule, Susan is also a contributor to both our Leadership and Management Certificate program and Administrative Professional Certificate series. Susan is extremely thorough in her preparation and outstanding in her delivery.

Susan is one of our most highly rated and sought after consultants. She has strengthened our programming with her contributions as an instructor. Seminar participants rave about her instruction in their evaluation commentary, saying:

"Susan is an excellent facilitator. She was highly engaging."

"Susan was the Trainer's Trainer!"

"Susan was an excellent trainer! The training gave me a new perspective on team building and communication."

"Susan was great! She knows her stuff- keeps it interesting, informative and entertaining all at the same time."

I look forward to many future classes and a long partnership with Susan.

Sincerely,

Tracey A. O'Malley
Manager, Office of Professional and Personal Development
University of Georgia Training and Development